Outpatient Services and/or Ambulatory Surgical Procedure that require pre-authorization

The following categories and procedures require a prospective medical necessity review effective 10/1/14:

- Bariatric Surgery (inpatient and outpatient)
- Spine (inpatient and outpatient)
- Transplantation Evaluation (inpatient/outpatient)
- Therapeutic Radiology
- Oral Pharynx
- Potential Cosmetic
  - ✓ Breast – reduction mammoplasty, removal, implant, revision
  - ✓ Skin Integumentary – demabrasion, chemical peel, laser technique
  - ✓ Eyes/Nose – Blepharoplasty, Rhinoplasty, Nasal Reconstruction
  - ✓ Head/Ear – Cricopharyngeal
  - ✓ Trunk/Body – Abdominoplasty, Liposuction
  - ✓ Jaw/Face – TMJ related surgeries and reconstruction
  - ✓ Vein Treatment/surgery
- Vascular Embolization

These pre-certification requirements apply to any setting of care where care is provided, whether physician office, ambulatory care center, or inpatient hospital stay.

Contact Information:

CAREALLIES for Pre-certification
8:30AM – 6:00PM, Monday – Friday
(800) 227-9360 (phone) ▪ (866) 535-8972 (fax)

CareAllies Mailing Addresses:

Medical Management       Appeals Correspondence
CareAllies               CareAllies Appeals
1777 Sentry Park West    PO Box 188056
Dublin Hall 4th Floor    Chattanooga, TN 37422-8056
Blue Bell, PA 19422

1199SEIU Benefit Funds’ 24-Hour Retrieval System for Eligibility Verification/Claims Status
(888) 819-1199 (For Providers Only)

Provider’s Tax ID#, member’s ID#, and patient’s DOB required to retrieve eligibility. Press 1 for hospital benefit and the system will provide benefit effective date and the Fund’s primary or secondary responsibility, or you may call the Fund’s Provider Hotline at 646-473-7160 (Monday to Friday 9AM-5PM), or email at providers@1199Funds.org.

Pre-Service coverage determination is valid for 90 days from certification. If the ambulatory procedure date changes, the level of care changes or if the member is admitted urgently following the outpatient surgery, it is important that you notify CareAllies.

Note: Pre-certification requirements are regularly updated and are therefore subject to change. Periodically visit the website at 1199SEIUBenefits.org for updates.

*1199SEIU National Benefit Fund, the Greater New York Benefit Fund, and the Home Care Employee Fund.