



# 3<sup>rd</sup> Annual Working Together For Quality and Service Conference

## Best Practices and Challenges

Brian Koll, MD, FACP  
December 18, 2008

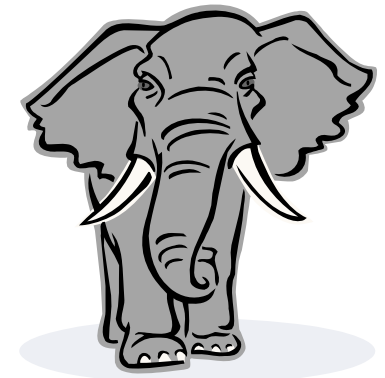
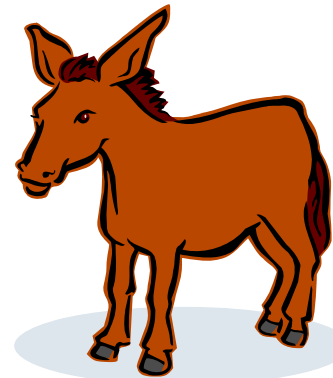
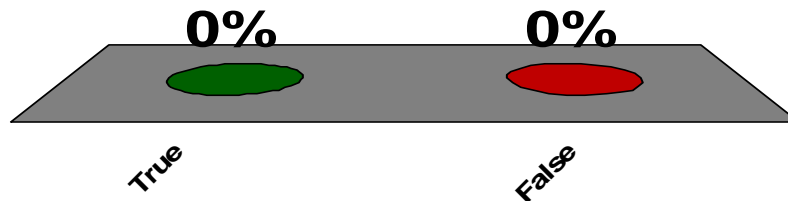




# Presidential Campaign

Voting to elect our next President and government leaders was important:

1. True
2. False

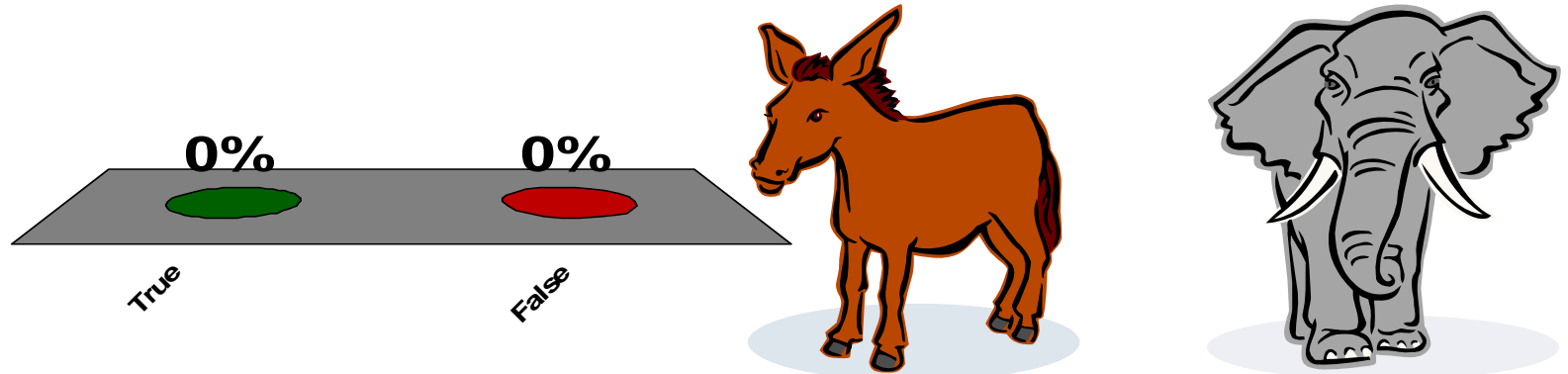




# Presidential Campaign

Our next President will have an impact on how healthcare is delivered in the United States:

1. True
2. False





# Presidential Campaign



Remember, we all have choices  
and can impact what happens!

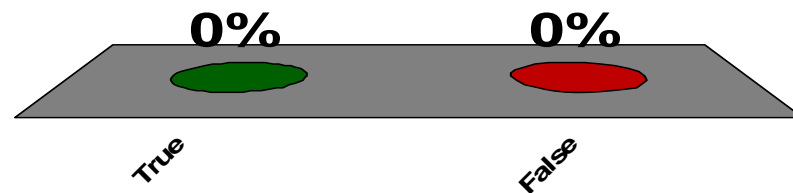


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# Infection Prevention Campaign

New Yorkers have higher rates of hospital infections compared to the rest of the country:

1. True
2. False





July 9, 2008

## New Yorkers at High Risk of Hospital Infections

New York hospitals are being urged to adopt more aggressive anti-infection measures after a report showing that patients undergoing surgery in 2007 at facilities **in New York State developed infections at a rate higher than the rest of the country.**

In the report released yesterday, the state's Department of Health found that in surgical intensive care units, the rate of infections associated with a kind of intravenous hookup called a "central line" was 3.7 for each 1,000 days that patients had such a hookup. The national rate in 2007 was 2.7 infections for each 1,000 days, meaning that **New York patients had a 37% greater chance of infection than the national average.** A central line is a tube into a major vein that allows doctors to administer medication or monitor the patient's condition.

The infection data, which did not include hospital-specific information, was publicized in compliance with a 2005 law that required the state to track infection trends. Next year, health officials are expected to publicize infections rates by facility.



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# Infection Prevention Coach Training Program

Infection prevention coaches helped/can help improve communication and team work between healthcare professionals at my hospital:

1. True
2. False

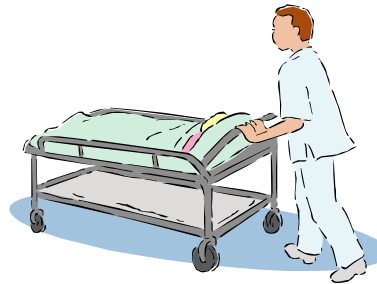
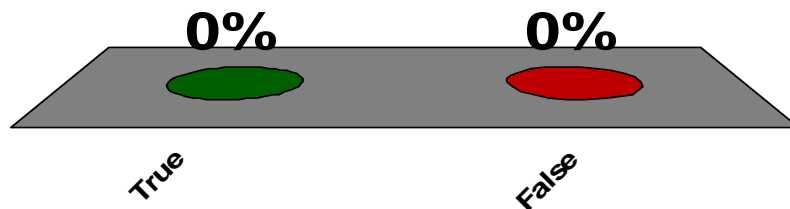




# Infection Prevention Campaign

I have an impact on how healthcare is delivered in my hospital:

1. True
2. False





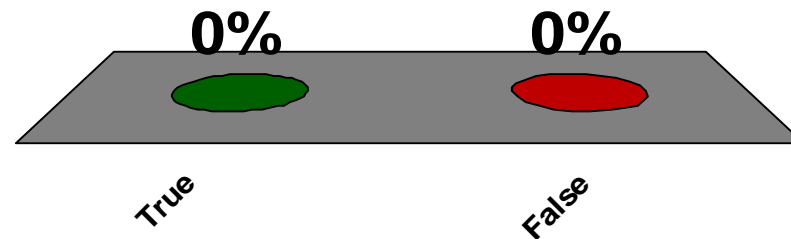


# Infection Prevention Campaign

I am a role model for infection prevention

- » hand hygiene
- » clean environment
- » influenza vaccine

1. True
2. False





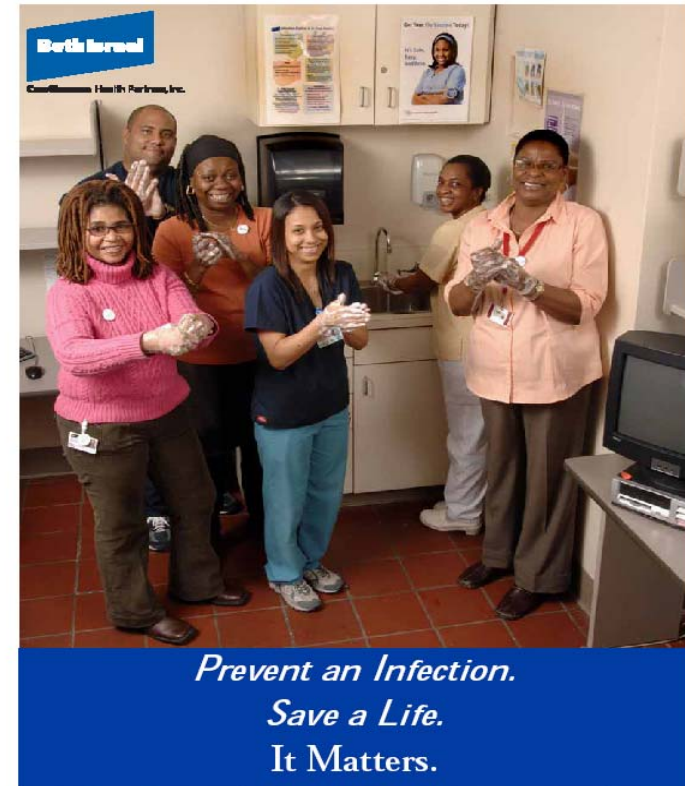
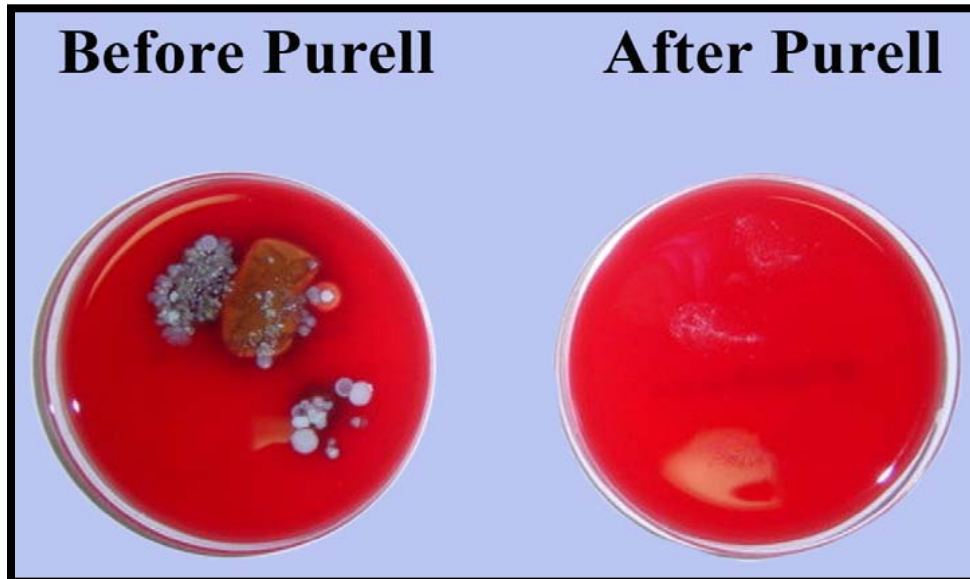
# Infection Prevention Coach Training Program

- Teach
- Teamwork
- Monitor and enforce practices
- Problem-solve
- Share and spread best practices
- Participation in hospital forums





# Infection Prevention Coach Training Program



**Teach**

**Teamwork**



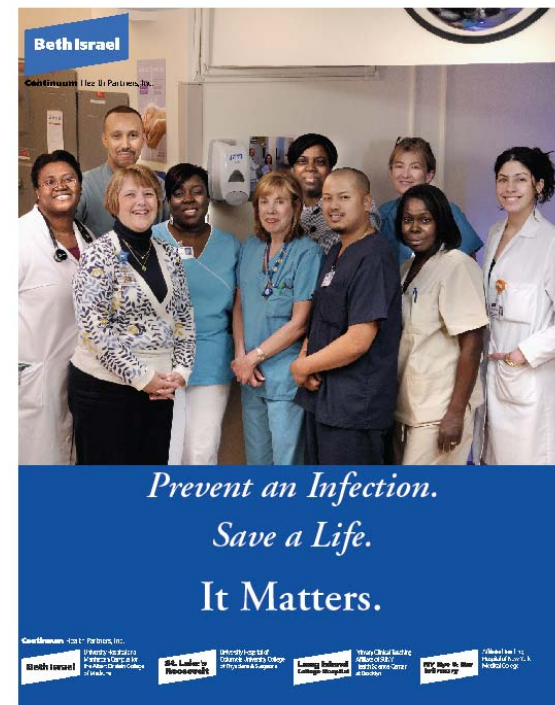
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# Infection Prevention Coach Training Program

## Monitor and Enforce Practices

- Keep it Simple
- Keep it Timely
- Keep it Positive
- Keep it Professional





# How to Speak with Staff who Do Not Comply with Hand Hygiene

- Introduce yourself
- Speak privately with the individual(s)
- Describe the hand hygiene opportunity missed in a professional and direct manner
- Reinforce correct hand hygiene practice
- Remind the individual(s) that hand hygiene is the most effective way to prevent transmission of infection





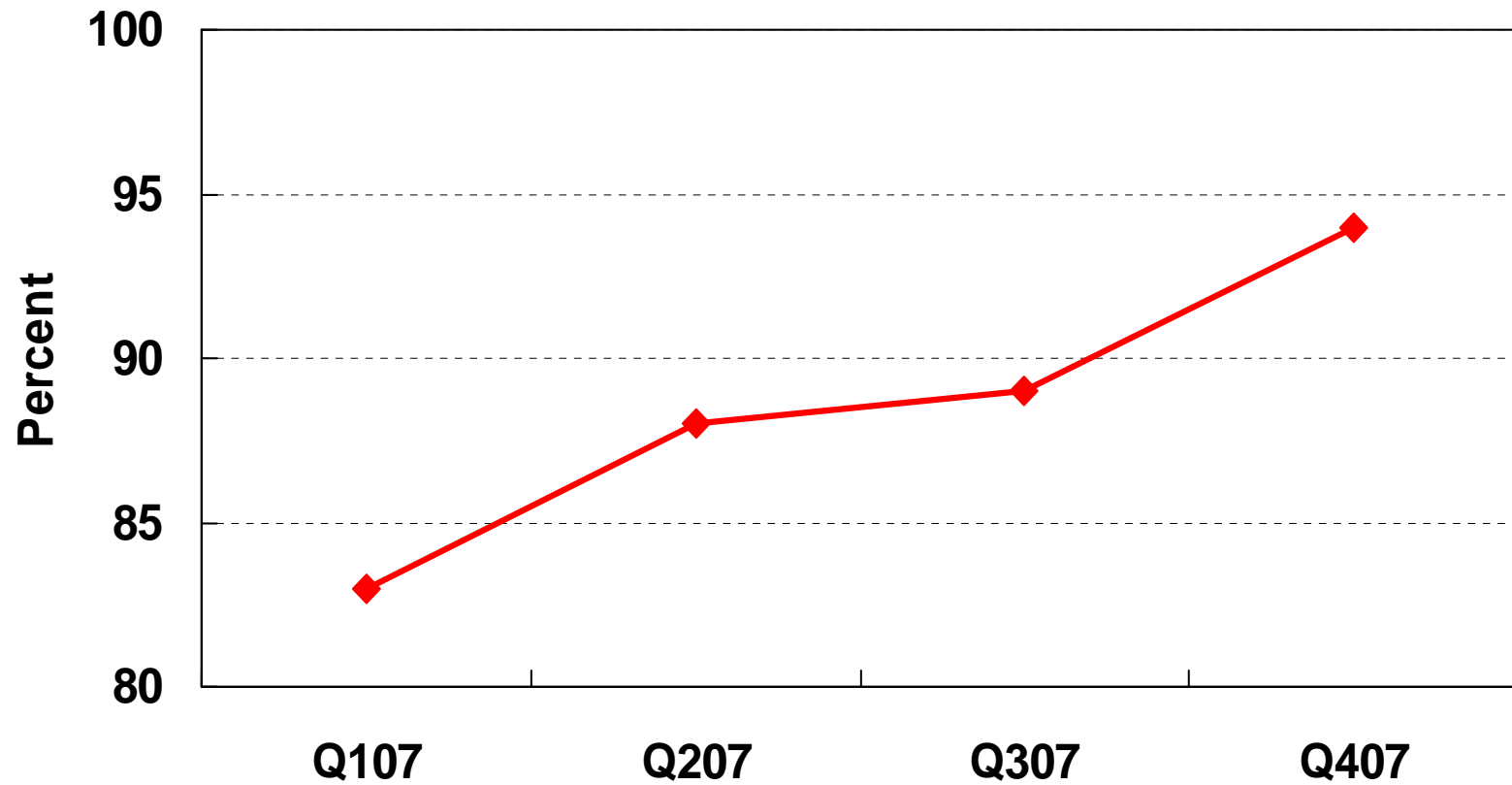
# Hand Hygiene

Observation	Date	Discipline	Hand Hygiene
1	12/1/08	MD	N
2	12/3/08	RN	Y
3	12/9/08	PCA	Y
4	12/12/08	Transporter	N





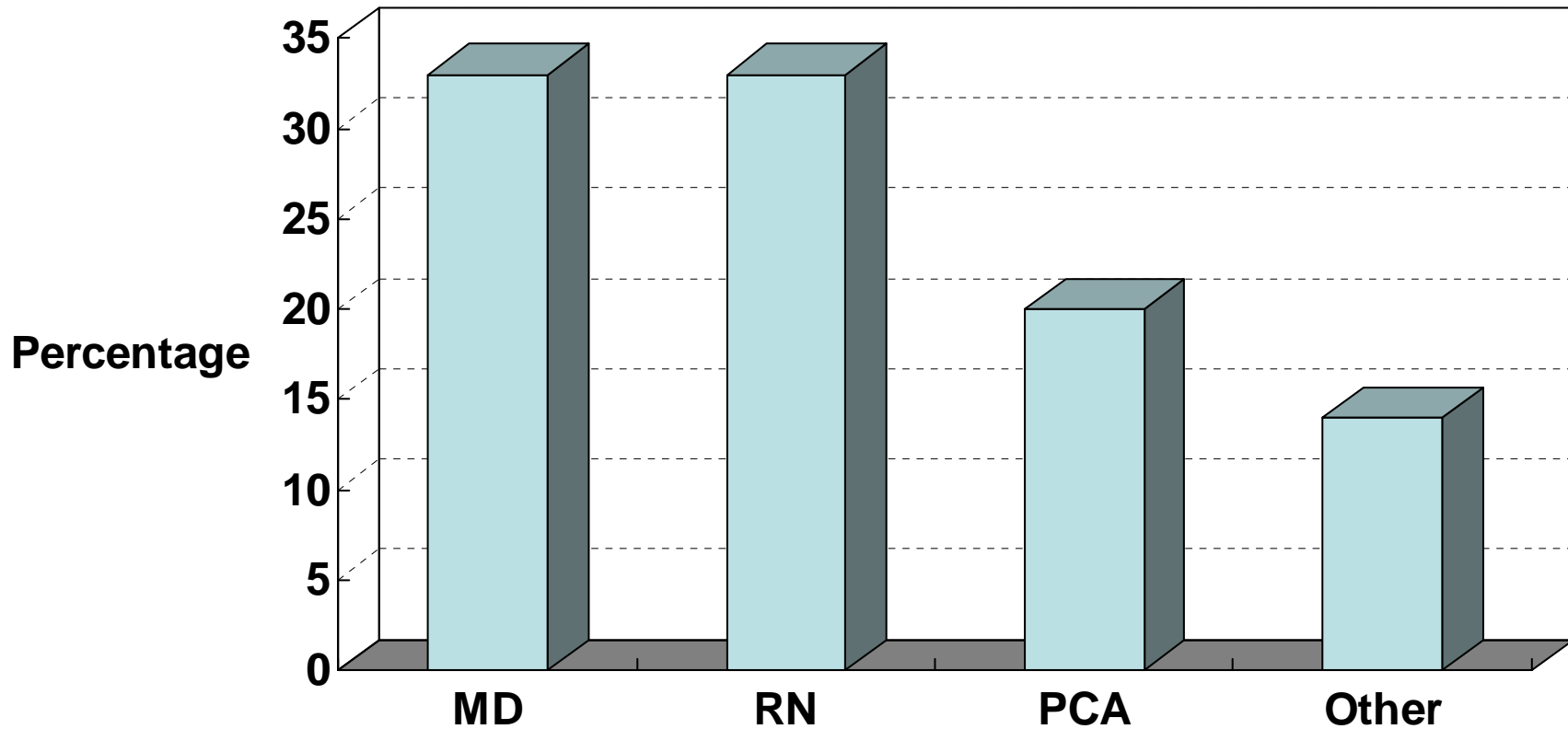
# Hand Hygiene Surveillance



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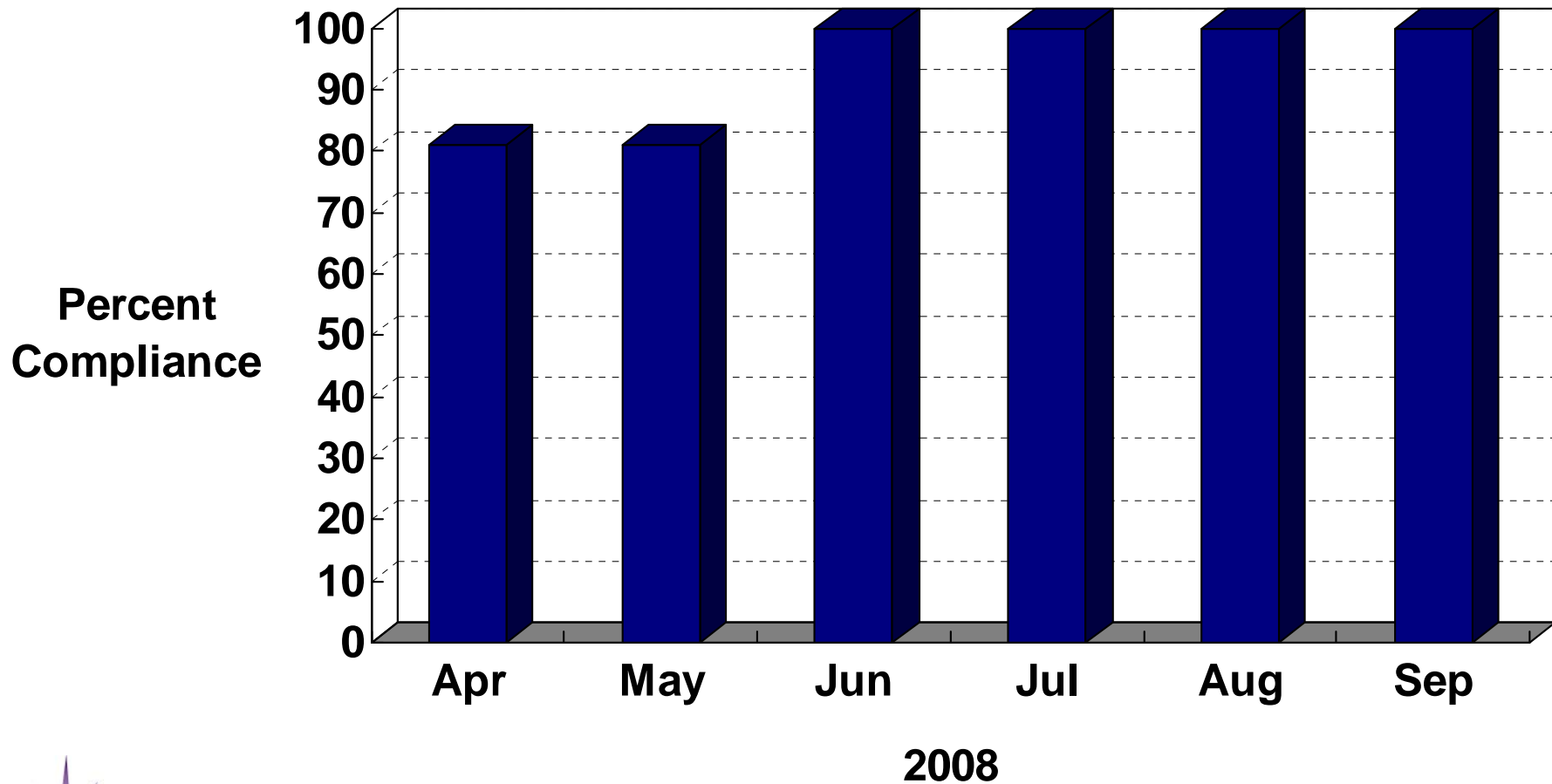
# Lack of Hand Hygiene







# Infection Prevention Coach Training Program Environment of Care

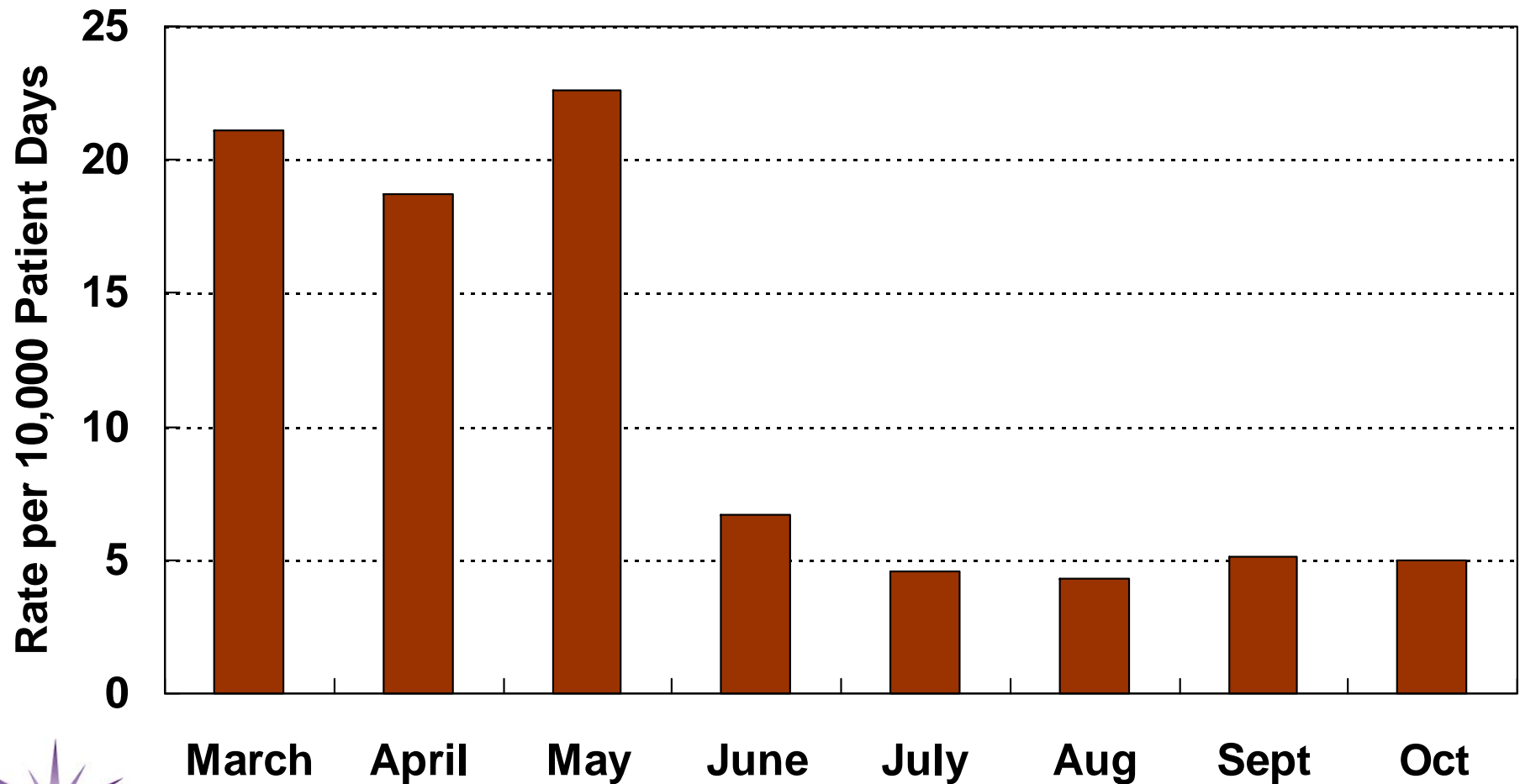


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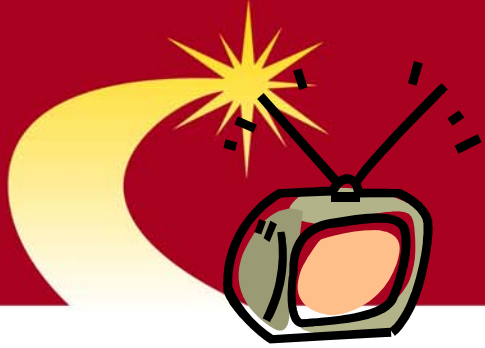


# *C. Difficile*

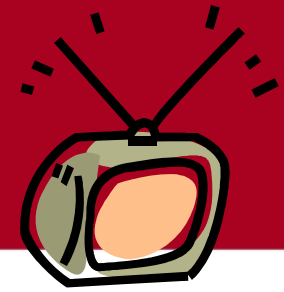
## March – October 2008



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*C. Difficile*  
ABC Evening News  
NBC Evening News



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Roosevelt  
Hospital



*"It's time to face facts. Only you can help prevent our patients from getting the flu. Please get a flu shot."*

**PROTECT OUR PATIENTS**



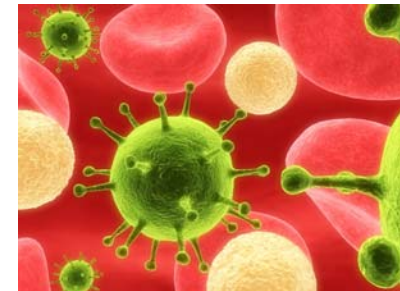
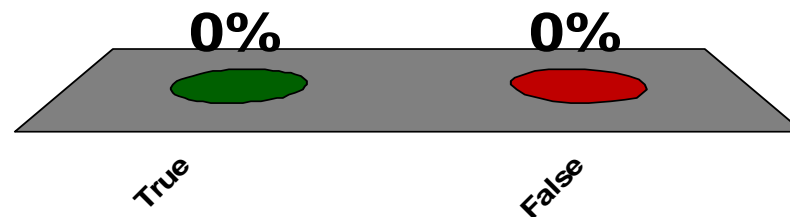
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# Infection Prevention Coach Training Program

The influenza vaccine (shot) can give you  
the flu:

1. True
2. False





# Influenza Vaccine



- Inactivated (dead) Vaccine
- *You cannot get the flu from the flu shot*
- Rates of serious illness and death are highest among:
  - persons  $\geq$  65 years
  - children  $<$  2 years
  - persons of any age who have chronic medical illnesses

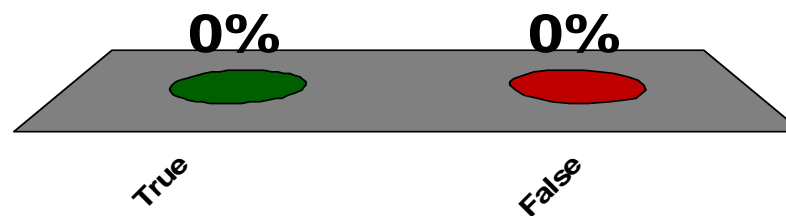




# Infection Prevention Coach Training Program

I have gotten or plan to get the influenza vaccine (shot) this year:

1. True
2. False





# Influenza Immunization

- < 40% of healthcare workers get immunized
- 30% healthcare workers infected
- Staffing issues
- Unvaccinated healthcare workers have been sources of healthcare-associated outbreaks



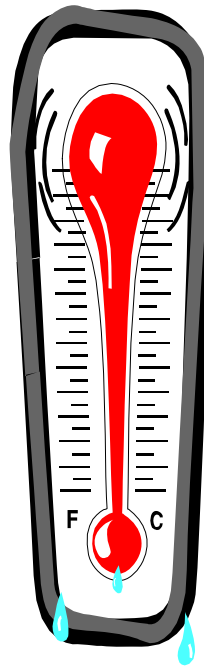




# Influenza Vaccine

*"Ask **ME** about  
the flu vaccine"*

*I Made a  
Difference  
I got a flu shot*





# Influenza Vaccine

I am going to get an influenza vaccine from the nice DOH folks that are here today:

1. True
2. False

