



Medical Management for **CHIROPRACTIC SERVICES**  
 QUICK REFERENCE CONTACT SHEET

**CareAllies**

DEPARTMENT	PHONE	FAX
<b>Pre-Authorization for Chiropractic Services</b> Beyond 12 visits per Calendar Year <i>8:30AM – 6:00PM, Monday – Friday</i>	(800) 227-9360	(866) 535-8972
Medical Operations <i>8:30AM – 7:00PM, Monday to Friday</i> <ul style="list-style-type: none"> <li>▪ Initial denials</li> <li>▪ Peer-to-Peer Chiropractic Reviews</li> </ul>	(800) 253-6647	(877) 243-9520
First Appeal <i>8:30AM – 7:00PM, Monday – Friday</i>	(800) 232-7497	(877) 830-8833

**1199SEIU Benefit Fund**

Second Appeal	(646) 473-8951	(646) 473-8958
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**Mailing Address for Initial Requests and 1<sup>st</sup> Appeal:**

**Medical Management**

CareAllies  
 150 S Warner Rd. 3rd Floor  
 King of Prussia,  
 Pennsylvania 19406

**Appeals Correspondence:**

CareAllies Appeals  
 PO Box 188052  
 Chattanooga, TN 37422-8056

**Mailing Address for 2<sup>nd</sup> Appeal:**

1199SEIU National Benefit Fund  
 Claims Appeals  
 P.O. BOX 646  
 New York, NY 10108-0646

These services apply to the 1199SEIU National Benefit Fund, the Greater New York Benefit Fund, and the Home Care Benefit Fund.