



Quick Reference Contact Sheet
For 1199SEIU Benefit Fund
 Visit our website @ www.1199SEIUBenefits.org

Services provided by the Fund, Monday to Friday, 9:00AM-5:00PM	PHONE	FAX
Request for Homecare, DME, Certain Outpatient Services	(646) 473-7446 Pre-Authorization Call Center	(646) 473-7447 for homecare services, outpatient services & DME that require pre-authorization
Request for Outpatient PT/OT/ST beyond 25 visits per discipline per calendar year will require a medical necessity review prior to services being delivered.	N/A	(646) 473-7447 Fax re- evaluation report & up-to-date progress notes along with the completed request form
Requests for Outpatient Allergy visit beyond 20 per calendar years requires a medical necessity review prior to services being delivered.	N/A	(646) 473-7447 Fax re- evaluation report & up-to-date progress notes along with the completed request form
Member Assistance Program for Outpatient Alcohol and Substance Use Disorder Treatment	(646) 473-6900	(646) 473-6918
Inquiries for claims status, payments or other provider services	(646) 473-7160 Provider Hotline# or e-mail at providers@1199Funds.org	N/A
IVR for eligibility verification/claims status 24/7/365	(888) 819-1199 For Providers Only <i>Provider's Tax ID, member ID#, and patient's DOB required to retrieve eligibility. Press 1 for hospital benefit and the system will provide benefit effective date and the Fund's primary or secondary responsibility.</i> Or Online to www.NaviNet.com if you are a NaviNet provider	N/A

These services apply to the 1199SEIU National Benefit Fund, the Greater New York Fund, and the Home Care Benefit Fund.



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Services Provided by CareAllies Monday to Friday, 8:30AM-6:00PM	PHONE	FAX
<p>Notification and Certification</p> <p>For ALL Inpatient hospital admissions, continued stay reviews and certain ambulatory surgical procedures + Urgent Care Requests</p> <p>For complete details, refer to the 2 page document for Medical Management of hospital services</p>	<p>(800) 227-9360</p>	<p>(866) 535-8972 Medical</p> <p>(855) 816-3497 Behavioral Health</p>
<p>Request for Chiropractic Services beyond 12 visits per calendar year</p>	<p>(800) 227-9360</p>	<p>(866) 535-8972</p>

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