



## Outpatient Services and/or Ambulatory Surgical Procedures that require Pre-Authorization

The following categories and procedures require a prospective medical necessity review effective 4/1/2019:

- Bariatric & Metabolic Surgery (inpatient/outpatient)
- Cart-T Therapy (inpatient/outpatient)
- Electrophysiologic Operative and Intra Cardiac
- Gender Dysphoria Treatment
- Oral Pharynx
- Potential Cosmetic
  - ✓ Breast – Reduction Mammoplasty, Removal Implants, Revision
  - ✓ Skin Integumentary – Dermabrasion, Chemical Peel, Laser Technique
  - ✓ Eyes/Nose – Blepharoplasty, Rhinoplasty, Nasal Reconstruction
  - ✓ Head/Ear – Cervicoplasty
  - ✓ Trunk/Body – Abdominoplasty, Lipectomy
  - ✓ Jaw/Face – TMJ related surgeries and reconstruction
  - ✓ Vein Treatment
  - ✓ Vascular Embolization
- Spine (inpatient and outpatient)
- Transplant Evaluation (inpatient/outpatient)
- Unlisted Procedures
- Ventricular Assist Devices (insertion, replacement, and removal)

*These pre-certification requirements apply to any setting of care where care is provided, whether physician office, ambulatory care center, or inpatient hospital stay.*

### Contact Information:

**CAREALLIES** for Pre-certification

8:30AM – 6:00PM, Monday – Friday

**(800) 227-9360 (phone) • (866) 535-8972 (fax)**

### **CareAllies Mailing Addresses:**

#### **Medical Management**

CareAllies

150 S Warner Road. 3<sup>rd</sup> Floor

King of Prussia, Pennsylvania 19406

#### **Appeals Correspondence**

CareAllies Appeals

PO Box 188056

Chattanooga, TN 37422-8056

### 1199SEIU Benefit Funds' 24-Hour Retrieval System for Eligibility Verification/Claims Status **(888) 819-1199 (For Providers Only)**

*Provider's Tax ID#, member's ID#, and patient's DOB required to retrieve eligibility. Press 1 for hospital benefit and the system will provide benefit effective date and the Fund's primary or secondary responsibility, or you may call the Fund's Provider Hotline at 646-473-7160 (Monday to Friday 9AM-5PM), or email at [providers@1199Funds.org](mailto:providers@1199Funds.org).*

**Pre-Service coverage determination is valid for 90 days from certification.** If the ambulatory procedure date changes, the level of care changes or if the member is admitted urgently following the outpatient surgery, it is important that you notify CareAllies.

Note: Pre-certification requirements are regularly updated and are therefore subject to change. Periodically visit the website at **[1199SEIUBenefits.org](http://1199SEIUBenefits.org)** for updates.

*\*1199SEIU National Benefit Fund, the Greater New York Benefit Fund, and the Home Care Benefit Fund.*