

Outpatient Services and/or Ambulatory Surgical Procedures that require Pre-Authorization

The following categories and procedures require a prospective medical necessity review effective 3/1/2022:

- Bariatric & Metabolic Surgery (inpatient/outpatient)
- Cart-T Therapy (inpatient/outpatient)
- Electrophysiologic Operative and Intra Cardiac
- Gender Affirming Procedures
- Hypoglossal Nerve Stimulation Device
- Oral Pharynx
- Potential Cosmetic
 - ✓ Breast Reduction Mammoplasty, Removal Implants, Revision
 - ✓ Skin Integumentary Dermabrasion, Chemical Peel, Laser Technique
 - ✓ Skin subcutaneous injection filing materials
 - Eyes/Nose Blepharoplasty, Rhinoplasty, Nasal Reconstruction
 - ✓ Head/Ear Cervicoplasty
 - Trunk/Body Abdominoplasty, Lipectomy
 - ✓ Jaw/Face TMJ related surgeries and reconstruction
 - ✓ Vein Treatment
 - ✓ Vascular Embolization
- Spine (inpatient and outpatient)
- Transplant Evaluation (inpatient/outpatient)
- Unlisted Procedures
- Ventricular Assist Devices (insertion, replacement, and removal)

These pre-certification requirements apply to any setting of care where care is provided, whether physician office, ambulatory care center, or inpatient hospital stay.

Contact Information:

CAREALLIES for Pre-certification 8:30AM – 6:00PM, Monday – Friday (800) 227-9360 (phone) • (866) 535-8972 (fax)

CareAllies Mailing Addresses:

Medical Management

CareAllies 150 S Warner Road. 3rd Floor King of Prussia, Pennsylvania 19406

Appeals Correspondence

CareAllies Appeals PO Box 188056 Chattanooga, TN 37422-8056

1199SEIU Benefit Funds' 24-Hour Retrieval System for Eligibility Verification/Claims Status (888) 819-1199 (For Providers Only)

Provider's Tax ID#, member's ID#, and patient's DOB required to retrieve eligibility. Press 1 for hospital benefit and the system will provide benefit effective date and the Fund's primary or secondary responsibility, or you may call the Fund's Provider Hotline at 646-473-7160 (Monday to Friday 9AM-5PM), or email at providers@1199Funds.org.

Pre-Service coverage determination is valid for 90 days from certification. If the ambulatory procedure date changes, the level of care changes or if the member is admitted urgently following the outpatient surgery, it is important that you notify CareAllies.

Note: Pre-certification requirements are regularly updated and are therefore subject to change. Periodically visit the website at **1199SEIUBenefits.org** for updates.

*1199SEIU National Benefit Fund, the Greater New York Benefit Fund, and the Home Care Benefit Fund. 3/1/22