



Medical Management for **CHIROPRACTIC SERVICES**
 QUICK REFERENCE CONTACT SHEET

CareAllies

DEPARTMENT	PHONE	FAX
Pre-Authorization for Chiropractic Services Beyond 12 visits per Calendar Year <i>8:30AM – 6:00PM, Monday – Friday</i>	(800) 227-9360	(866) 535-8972
Medical Operations <i>8:30AM – 7:00PM, Monday to Friday</i> <ul style="list-style-type: none"> ▪ Initial denials ▪ Peer-to-Peer Chiropractic Reviews 	(800) 253-6647	(877) 243-9520
First Appeal <i>8:30AM – 7:00PM, Monday – Friday</i>	(800) 232-7497	(877) 830-8833

1199SEIU Benefit Fund

Second Appeal	(646) 473-8951	(646) 473-8958
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Mailing Address for Initial Requests and 1st Appeal:

Medical Management

CareAllies
 150 S Warner Rd. 3rd Floor
 King of Prussia,
 Pennsylvania 19406

Appeals Correspondence:

CareAllies Appeals
 PO Box 188052
 Chattanooga, TN 37422-8056

Mailing Address for 2nd Appeal:

1199SEIU National Benefit Fund

Claims Appeals
 P.O. BOX 646
 New York, NY 10108-0646

These services apply to the 1199SEIU National Benefit Fund, the Greater New York Benefit Fund, and the Home Care Benefit Fund.