

Permanent Home Care Options

1. Department for the Aging Expanded In-home Services for Elderly Persons (EISEP)

- Subsidized home care based on income and household expenses
- Either Housekeeping or Personal Care services
- Offers no more than 4 hours a day, 5 days a week of service
- Only available within NYC and offered by different community agencies throughout each borough

2. Medicaid Managed Long Term Care

- Must be enrolled in Medicaid and qualify for long term care services
- Medicaid Income limits and savings/asset limits apply
- Amount of home care hours given are determined by the Managed Long-Term Care plan and are based on the individual's care needs

3. Private-pay home care

- Can range from \$15-\$30/hour, depending on the home care agency that is hired
- Individual creates their own schedule and selects the home care hours needed for their care

Temporary Home Care

1. Certified Home Health Aid Care (CHHA)

- Paid by most employer/private insurances, Medicare and Medicaid
- A medical referral is required and approval is based on medical skilled service need not the home care need
- Must receive a medical skilled service in the home in order for the insurance to approve the home care portion of the service
- Limited to about 2-4 weeks of service, if additional care is needed another referral must be submitted and approval is subject to the insurance

For additional and individualized information on these services you can contact the following:

NY Connects Office Contact Numbers

New York State Main Number

Tel. 800-342-9871

Local NYC Offices

Queens Tel. 718-559-4400

Manhattan Tel. 212-962-2720

Bronx Tel. 347-862-5200

Brooklyn Tel. 718-671-6200

Staten Island Tel. 718-489-3954