QCC Gears Up for It’s 10th Conference!

Be sure to reserve Wednesday, Dec. 16 for our 10th city-wide conference. We will come together at the Crowne Plaza to explore our theme, “The Future of Long-Term Care – Developing the Knowledge Workers of Tomorrow”. Participants will be inspired to learn, imagine and prepare for the ever-changing long-term care system. A special feature of this year’s conference will be “QCC Champions” – to be selected by each facility. These Champions will be recognized at the December 16 conference. Details about registration and how you can select your QCC Champion are coming soon.

QCC Rocks Pioneer Conference 2009 | Little Rock, Arkansas

The QCC had a significant presence at the August conference of the Pioneer Network. This was the first year the QCC participated as a major sponsor where our new logo was prominently displayed on all conference material. Additionally, the QCC’s exhibit booth, featuring videos from QCC facilities and past QCC conferences, attracted conference participants from around the...
Greetings,

As leaders of the Quality Care Community we are pleased to share this first edition of “Community” with you. In it, you will find valuable information and updates concerning QCC. Since 2002, our commitment to improving the quality of long-term care through union-management partnerships has grown deeper and wider. As we approach our tenth city-wide conference, we are proud of all that we have accomplished for the residents, families and staff in our facilities. The journey continues.

In meeting the considerable challenges facing us, we are confident that by working together, and welcoming new members to our “community”, we will develop successful strategies, grounded in the principles of person-centered care. We hope you find this publication informative and useful. We look forward to hearing from you – and hope to see you on December 16.

Allan Sherman  
Vice President  
1199SEIU  
QCC Co-Chair

Scott Amrhein  
President  
CCLC  
QCC Co-Chair

Pioneer Conference 2009 (cont.)

country who were curious about our unique partnership approach to person-centered care. Four QCC facilities presented workshops that highlighted their labor-management work. Congratulations to Cobble Hill, Isabella, Jewish LifeCare – Manhattan, and Parker Jewish. The response to the JHH “Drumming Circle” workshop was so enthusiastic that they will reprise their highly interactive presentation at our QCC December conference. In total, over 50 QCC facility and Union staff attended this year’s conference.
Pressure Ulcer Improvement: QCC Joins In!

For many QCC member homes, issues related to pressure ulcers are a constant source of attention and resources. To aid in this effort, the QCC Leadership is encouraging all facilities to make pressure ulcers the #1 focus of their labor-management and person-centered care activities. Together with Advancing Excellence, IPRO, the GNYHA-CCLC Collaborative, and DOH, the QCC seeks to highlight the importance of improving our approaches to prevention and treatment of ulcers, utilizing a joint union-management approach. For more information, contact 212.894.4315.

Two regional learning forums are scheduled for:

- **Brooklyn/Queens/Staten Island**
  - November 4, 2009
  - 8AM—12PM
  - CNR

- **Manhattan/Bronx**
  - October 28, 2009
  - 8AM—12PM
  - Morningside House

QCC’s Got A New LOOK!

In January, the QCC Steering Committee decided to make a small, but significant, change in our name. By a unanimous vote the Quality Care Committee is now the Quality Care Community. This change more accurately reflects our growth and philosophy of inclusion. Our “community” welcomes residents, families, advocates and anyone who wants to work together to improve long-term care. To formally acknowledge this change we developed a new logo, which now appears on all of our material.

“The Gerontologist” Features QCC Activities

This eminent journal features articles about research in long-term care. Their August issue includes an article entitled, “Role for a Labor-Management Partnership in Nursing Home Person-Centered Care”, which describes activities in two of our QCC facilities. This 18-month study, funded by the Commonwealth Fund, summarizes the research team's interviews and observations of staff engaged in union-management culture change activities. 1199SEIU and the Continuing Care Leadership Coalition are prominently cited. You can read the full article by going to:

Town Hall Meetings Highlight Need for Continued Funding

As the New York State legislature plans to re-visit budget allocations for this year, the CCLC, with support from 1199SEIU NH Division, is organizing a series of town hall meetings throughout the New York area. Local elected officials have been invited to hear from their constituents (nursing home residents, families and staff) about the need for continued budget support. Meetings are scheduled for:

- October 14 – Menorah Home & Hospital for Aged & Infirm
- November 3 – United Hebrew Geriatric Center

For more information, contact Donna Bennett at CCLC: 212 506-5426.

We Want to Hear from You!

Why wait for a conference to celebrate the exciting and innovative Person-Centered Work happening in your home? We invite you to share your stories with the QCC! We will be sending updates regularly to stay in touch between events. Send us highlights of your experiences, successful changes & implementation activities, and pictures!

>>Submissions can be sent to:
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or
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